



Call for Participation

SHEDDING LIGHT ON NEW IDEAS



ACM SIGUCCS
 Association for Computing Machinery
 Special Interest Group on University and College Computing Services
 1515 Broadway
 New York, NY 10036-5701 USA

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CSMS San Diego

Computer Services Management Symposium ■ April 9-11, 2006

The 33rd annual Computer Services Management Symposium (CSMS) of ACM's Special Interest Group on University and College Computing Services (SIGUCCS) will be held April 9-11, 2006, at the Westin Hotel-Horton Plaza located in beautiful, sunny San Diego.

This year's theme, "Shedding Light on New Ideas," will attract higher education IT leaders and future leaders to the friendly, warm California coast. CSMS is large enough to bring together diverse views to challenge your thoughts, but small enough to enable real discourse toward new solutions. The annual symposium has a history of providing interesting and relevant program content in a friendly atmosphere that lends itself to making rewarding and lasting professional contacts. Whether you are a new manager or a veteran CIO, you'll leave CSMS with new thoughts, new ideas, new friends, and a connection to a professional network of your peers. Following CSMS' unique and highly successful format, the symposium will feature focused, facilitated discussion sessions along with outstanding daily keynote speakers. Sessions will be organized into three program tracks. Each track will focus on an area of interest to those with IT leadership responsibilities in institutions of higher education, whether they are large universities or small colleges. The program tracks are:

- Leading People and Managing Resources
- Innovations in Services and Technology
- Policy, Planning, and Partnerships

We Invite You to Attend CSMS

Come to CSMS and share your expertise and ideas! You and your colleagues do great things to further IT at your institution. Consider sharing that experience by leading a facilitated discussion, arranging and leading a panel discussion, or moderating a "Birds of a Feather" session. Your involvement can help make an already excellent SIGUCCS Computer Services Management Symposium even better!

Who Should Participate?

- Campus decision makers with IT responsibilities
 - CIOs
 - Directors
- IT staff who aspire to positions of leadership
 - Managers
 - Project Leaders
 - Team Leaders

www.acm.org/siguccs



Important Dates

October 14

Abstracts due

November 6-9

SIGUCCS Fall Conference 2005

Registration for CSMS 2006 open

November 30

Presenters notified of abstract acceptance

January 17

Advance program available

March 8

Hotel reservation deadline

March 17

Early registration deadline

April 9-11

SIGUCCS CSMS 2006 in San Diego

Conference Events

Executive Seminar

Opening Welcome Reception

Daily Keynote Speakers

Presentations and Panel Discussions

“Birds of a Feather” Sessions

Hospitality Suite each evening

Networking with friends and peers

Evening dinner groups facilitated informally

■ Shedding Light on New Ideas

Share your management experiences, insights, and perspectives, or lead a thought-provoking discussion on IT-related issues affecting your institutions. Presentations should be targeted to decision-makers. Facilitated discussion sessions will be organized into the following three tracks, with suggested topics:

■ Leading People and Managing Resources

- Building an effective staff/organization
- Career paths that lead to executive positions
- Distributed support programs
- Leadership philosophy and principles
- Leveraging current assets and resources
- Recruiting and retaining staff
- Skill development and management
- System and service portfolio management
- Teamwork and project management

■ Innovations in Services and Technology

- Blogs and Wikis
- Classroom response systems
- Content management systems
- Course management systems
- Directory services
- E-portfolios
- ERP/Information systems
- Handheld and laptop projects
- Hosting decisions/Outsourcing
- Innovative technology in support of research
- iPod/Podcasting services
- Middleware
- Music and entertainment services
- Online communities
- Open source
- Portals
- RFID
- Security and identity management
- Smart/RSA cards
- Voice over IP/Cell/SMS/SIP
- Web services
- Wireless networks



■ Policy, Planning, and Partnerships

- Cardholder security
- Copyright and file-sharing issues
- Disaster recovery/business continuity
- Homeland security on campus
- Intellectual property
- IT funding challenges and possible solutions
- Legislation relevant to universities and IT
- Maintaining and upgrading the infrastructure
- Managing vendor relationships
- Planning for new technologies
- Strategic partnerships

■ How to Participate

We encourage you to participate by presenting and leading a facilitated discussion session or organizing a panel. You may submit abstracts for facilitated discussion sessions, panel discussions, or both. Abstracts up to 200 words are due October 14, 2005, and will be judged on clarity, relevance to the computing services management audience, and professionalism. Production of a paper is not required, but your presentation will be posted on the Symposium website following the conference.

■ Facilitated Discussion Session Guidelines

Session format consists of a 20-30 minute talk and a facilitated discussion with the audience. Length of talk may vary with the number of speakers. The speaker(s) should describe their topic and present at least 6-8 thought-provoking issues associated with the topic to the audience for discussion. Interspersing these short discussions with the subject of the talk creates a highly-interactive and stimulating session. No less than 45 minutes should be reserved for discussion.

■ Panel Discussion Guidelines

A panel discussion will include a moderated 20-40 minute discussion with multiple participants from various institutions offering perspectives and experiences on a single topic. The panel moderator should facilitate audience participation in the discussion. All proposed panelists should be identified in the abstract.

■ Submitting an Abstract

Please submit your abstract using the Web form linked from the conference website at <http://www.acm.org/siguccs>

Upcoming ACM SIGUCCS Conferences

<http://www.acm.org/siguccs>

November 6-9, 2005

The 33rd Fall Conference at the Portola Plaza Hotel, Monterey, California

April 9-11, 2006

The 33rd Spring Computer Services Management Symposium at the Westin Hotel – Horton Plaza, San Diego, California

November 5-8, 2006

The 34th Fall Conference at the Fantasyland Hotel, Edmonton, Canada

CSMS 2006

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