Get Ready for SIGUCCS

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Goals of this Webinar

阜 Familiarize you with SIGUCCS Lingo
阜 Help you prepare for the conference
阜 Tips for getting the most out of the conference
阜 What to do outside of the technical presentations
阜 What to pack
阜 Inform you of volunteer opportunities
阜 Answer your questions about the conference

Get Ready for SIGUCCS 2012 10/4/2012
SIGUCCS Lingo

- **SIG** = Special Interest Group of the Association for Computing Machinery (ACM)
- **UCCS** = University and College Computing Services
- **BOF** = Birds of a Feather
- **First Timer** = first time attendee to a SIGUCCS conference
- **Sponsor** = vendors who will be marketing product during the conference and have provided support in some way
Conference Facts & Figures

- Typical Conference Size – 250+ attendees
- First time attendees – ~30%
- Attendees from 150+ colleges and universities
- International attendees
- Representatives from all aspects of User Services – front line staff to management
Who’s Who

✦ SIGUCCS Executive Committee ("The Board")

✦ Conference Committee

✦ Volunteers = YOU!
Management Sessions

- Issues related to management and leadership
- Facilitated discussion format
- Abstracts available online
- Tracks
  - leadership / management
  - planning and policies
  - technical innovation

Get Ready for SIGUCCS 2012

10/4/2012
Service & Support Sessions

Five Tracks

★ Customer Support
★ Documentation and Training
★ Instructional
★ Management
★ Technology

Session Formats

★ Focus on technical skills and end user support services
★ Colleagues write an abstract and paper
★ Include the good, the bad, and the lessons learned
★ 60 minute sessions with opportunities for questions
★ DiscussIT sessions are facilitated discussions in each track ideal for collaborative opportunities

Get Ready for SIGUCCS 2012

10/4/2012
Birds of a Feather (BOFs)

- Tuesday & Wednesday after technical sessions end

- Meet people interested in the same topics as you

- Sign-ups in the Registration area – create your own!
SIGUCCS Awards

- Penny Crane Award for Distinguished Service
- Hall of Fame Awards (HOF)
- Communication Awards
  - Best of Category
  - Award of Excellence
  - Poster Session Presentation

http://www.siguccs.org/awards/
Poster Session

✦ Solutions and Projects
✦ Communication Award Winners
✦ SIGUCCS 2013 Committee
✦ Conference Sponsors
Networking

- Making contacts and networking is part of why to attend SIGUCCS
- Don’t feel bad about skipping a technical session to talk with a new friend about an issue you have in common
- First Timers Session

- Early birds – meet new people at breakfast
- Night owls – hang out in the Hospitality Suite
- Put away the technology that gets you away from face to face contact!
- Volunteer- a great way to make new friends!
- Approach people, socialize, and have fun!
Orientations & Events

✧ Sunday
   ✧ Opening Reception (6 pm – 7 pm)

✧ Tuesday
   ✧ Orientation Sessions
      ✧ First Timers (5 PM – 6 PM)
      ✧ Session Chairs (6 PM - 6:30 PM)
      ✧ Volunteers (6:30 PM – 7 PM)
   ✧ Reception (7 PM – 9 PM)

✧ Wednesday
   ✧ Service & Support Luncheon (12 PM – 1:30 PM)

✧ Thursday
   ✧ Gala Event, Peabody Rooftop (7 PM – 9 PM)
Hospitality Suite

Every night! 9 pm ~ Midnight

✦ Snacks

✦ Visit with old and new friends

✦ Board games

✦ Surprises every night!
Special Dietary Needs

✧ Breakfasts
    ✧ Continental
✧ Luncheons
✧ Gala Event

If have specific dietary needs that you did not mention on the registration form, please let your server know.
Explore Memphis

- Lunch/Dinner on the town
  - Memphis style barbeque!
- Explore the local area
  - Beale Street
  - Memphis Rock N Soul Museum
  - Gibson Guitar Factory
  - National Civil Rights Museum
  - Sun Studio
  - Orpheum Theatre
What to Pack

Dress for Comfort
   “Business Casual”

Memphis Weather
   Ave. high: 75°F
   Ave. low: 52°F

Business Cards

College t-shirt/sweatshirt

Computer / Mobile Device

Motivation to have a good time!
Manage your conference activities with online tools

SIGUCCS 2012 is offering two new online tools to help you organize your conference activities:

✧ Event Board is a free mobile conference app that has many features for keeping up with what’s going on at SIGUCCS.


✧ Google Calendars have been set up that will collectively deliver the entire SIGUCCS conference schedule

✧ Visit [http://www.siguccs.org/Conference/2012/index.html](http://www.siguccs.org/Conference/2012/index.html) for links to the calendar
Stay tuned with the Conference

- Facebook & Twitter
- @SIGUCCS
- #SIGUCCS12
- Flickr
- tag your photos with siguccs
- Foursquare
- LinkedIn
- ACM SIGUCCS
You can help!

Volunteer to:

- Review papers
- Stuff goodie bags
- Work at the conference help and registration desk
- Serve as session chair at conference
- Setup / Cleanup before/after conference

Visit: [http://www.siguccs.org/Conference/2012/volunteering.html](http://www.siguccs.org/Conference/2012/volunteering.html) and fill out the volunteer form
Thank you for taking the time to join us!

See You In Memphis!!!